

09/766550

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|                         |                     |                       |
|-------------------------|---------------------|-----------------------|
| CREATE FULL RESERVATION | EXPRESS RESERVATION |                       |
| PENDING RESERVATIONS    | 0040                | SEARCH                |
| WORKING RENTALS         | 0060                | REPORTS               |
| CLOSED RENTALS          | 0059                | SETTINGS              |
| INCOMING MESSAGES       | 0013                | ABOUT RENTAL PROVIDER |
| INVOICES                | 0000                | EXIT                  |

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**FIG. 1**  
PRIOR ART

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|                                       |                      |  |   |
|---------------------------------------|----------------------|--|---|
| DELIVERY PHONE NUMBER                 | <input type="text"/> | THE DELIVERY OFFICE WILL BE ROUTED<br>BASED ON THE DELIVERY PHONE NUMBER.<br>IF NO DELIVERY PHONE NUMBER IS<br>AVAILABLE, YOU MUST HAVE EITHER THE<br>HOME OR WORK NUMBER TO PROCESS THE<br>RESERVATION. |   |
| HOME PHONE NUMBER                     | <input type="text"/> |  |   |
| WORK PHONE NUMBER                     | <input type="text"/> |  |   |
| <input type="button" value="CANCEL"/> |                      | <input type="button" value=" &lt;&lt; BACK"/>  | <input type="button" value=" NEXT &gt;&gt;"/> |

**FIG. 2**  
PRIOR ART

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T06T0-0999260

|  |   |   |  |
|--|---|---|--|
| Messages <b>0013</b>   |   | Invoices <b>0000</b>                    |  |
| Reso. #: <input type="text"/>  |   | Renter's Name: <input type="text"/>     |  |
| Office: <input type="text"/>   |   | Contract Status: <input type="text"/>   |  |
| <b>Renter Information</b>  |   |   |  |
| Delivery Phone: <input type="text"/>   | Servicing Office: <input type="text"/>        |   |  |
| First Name: <input type="text"/>   | Last Name: <input type="text"/>               |   |  |
| Address: <input type="text"/>  | Address 2: <input type="text"/>               |   |  |
| City: <input type="text"/>   | State: <input type="text"/>                   | Zip: <input type="text"/>               |  |
| Date of Birth: <input type="text"/>  | Home Phone Number: <input type="text"/>       |   |  |
| Employer: <input type="text"/>   | Work Phone Number: <input type="text"/>       |   |  |
| Local Stay: <input type="text"/>   | Local Stay Phone Number: <input type="text"/> |   |  |
| Requested Delivery Date and Time: <input type="text"/>   |   | Delivery Location: <input type="text"/> |  |
| Renter Is: <input checked="" type="radio"/> Insured <input type="radio"/> Insured Theft <input type="radio"/> Claimant |   | Insured Name: <input type="text"/>      |  |
| Agent Name: <input type="text"/>   |   | Phone: <input type="text"/>             |  |
| Agent Company: <input type="text"/>  |   |   |  |
| Agent Location: <input type="text"/>   |   |   |  |
| Policy #: <input type="text"/>   | Liability?: <input type="checkbox"/>          | Deductible: <input type="text"/>        |  |
| Expiration Date: <input type="text"/>  | Collision Ins.?: <input type="checkbox"/>     | Deductible: <input type="text"/>        |  |
|  | Comp. Ins.?: <input type="checkbox"/>         | Deductible: <input type="text"/>        |  |
| Next>>   |   |   |  |
| Main Menu  |   | Renter Information                      |  |

FIG.3

PRIOR ART

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FIG. 4 PRIOR ART

Search for a Rental

16 14 20 18 24 22 28 26 32 30

☐ Reso Number: ☐ First Name: ☐ Date Out: ☐ Contract Number: ☐ Claim Number: ☐ Renter's Last Name:   
☐ Bill To: ☐ Last Name: ☐ Date In: ☐ Status: ☐ Office Number:

| Reso Number    | First Name      | Last Name  | Bill To       | Claim Number | Office         | Type | Contract | Status    | Date Out | Date In |
|----------------|-----------------|------------|---------------|--------------|----------------|------|----------|-----------|----------|---------|
| R5001-00000001 | James           | Morris     | Nancy Spencer | P1088381     | 380-Flint      | I    | 11896987 | Invoiced  | 7/22/98  | 8/4/98  |
| R5001-00000002 | Kevin           | O'Neil     | Deonna Maiden | P1088352     | 23-Dayton      | I    | 14169432 | Active    | 7/23/98  |         |
| R5001-00000005 | Bill            | Hauptrecht | Tonya Schmitt | P1088410     | 378-Troy       | I    | 11831362 | Invoiced  | 7/22/98  |         |
| R5001-00000007 | Herbert & Dorth | Rodenbach  | Flora Bridges | P1111770     | 372-Ft.Wayne   | I    |          | <Pending> |          |         |
| R5001-00000023 | Zelma           | Waymond    | Zelma Waymon  | P1086873     | 59-Columbus    | II C | 14233782 | Invoiced  | 7/27/98  | 7/27/98 |
| R5001-00000028 | Vikas           | Bhutada    | Vikas Bhutada | P1111350     | 374-Southfield | I-SP | 11779777 | Active    | 7/24/98  |         |

FIG. 4

PRIOR ART

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TOTAL: 0539260

## Working Rentals

Print Grid

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Renter's Last Name:

☐ Reso Number   ☐ First Name   ☐ Date Out   ☐ Contract Number   ☐ Claim Number  
☐ Bill To   ☒ Last Name   ☐ Contract Status   ☐ Office Number

| Reso Number    | First Name | Last Name | Bill To       | Claim Number | Office    | Type | Contract | Status | Date Out |
|----------------|------------|-----------|---------------|--------------|-----------|------|----------|--------|----------|
| R5001-00000002 | Kevin      | O'Neil    | Deonna Maiden | P1088352     | 23-Dayton | I    | 14169432 | Active | 7/23/98  |

|                |       |         |               |          |                |      |          |        |         |
|----------------|-------|---------|---------------|----------|----------------|------|----------|--------|---------|
| R5001-00000028 | Vikas | Bhutada | Vikas Bhutada | P1111350 | 374-Southfield | I-SP | 11779777 | Active | 7/24/98 |
|----------------|-------|---------|---------------|----------|----------------|------|----------|--------|---------|

|                |       |              |               |          |            |   |          |        |        |
|----------------|-------|--------------|---------------|----------|------------|---|----------|--------|--------|
| R5001-00000078 | Susan | Rohrs-Poling | Mike O'Rourke | P1087848 | 74-Holland | C | 13884197 | Active | 7/8/98 |
|----------------|-------|--------------|---------------|----------|------------|---|----------|--------|--------|

|                |                |      |                       |          |                  |   |          |              |         |
|----------------|----------------|------|-----------------------|----------|------------------|---|----------|--------------|---------|
| R5001-00000107 | David & Connie | Cobb | Mary Frances Shephard | P1088243 | 384-Grand Rapids | I | 11818460 | <Terminated> | 7/27/98 |
|----------------|----------------|------|-----------------------|----------|------------------|---|----------|--------------|---------|

FIG. 5

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FOR 0999260

| Incoming Messages  |                 |           |                 |              |                |      |          |          |          |         |          |
|--|-----------------|-----------|-----------------|--------------|----------------|------|----------|----------|----------|---------|----------|
| <div style="text-align: right;"> <input type="button" value="Print Grid"/> </div>  |                 |           |                 |              |                |      |          |          |          |         |          |
| <input type="radio"/> Reso Number <input type="radio"/> First Name <input type="radio"/> Date Out <input type="radio"/> Contract Number <input type="radio"/> Claim Number<br><input type="radio"/> Bill To <input checked="" type="radio"/> Last Name <input type="radio"/> Date In <input type="radio"/> Contract Status <input type="radio"/> Office Number |                 |           |                 |              |                |      |          |          |          |         |          |
| Renter's Last Name: <input type="text"/>   |                 |           |                 |              |                |      |          |          |          |         |          |
| Reso Number  | First Name      | Last Name | Bill To         | Claim Number | Office         | Type | Contract | Status   | Date Out | Date In | Req Days |
| R5001-00000051   | Bernice         | Harris    | Sherequa Dawson | P111382      | 374-Southfield | I    | 11779579 | Invoiced | 07/14/98 | 8/5/98  | 7        |
| R5001-00000052   | Anita & Michael | Barratt   | Ray Haman       | P0187278     | 374-Southfield | I    | 1778764  | Active   | 7/7/98   |         | 3        |
| R5001-00000053   | Valdez          | Rayford   | Ray Haman       | P1059733     | 374-Southfield | T    | 11783654 | Active   | 06/30/98 |         | 10       |
| R5001-00000056   | Heather         | Hardin    | Nancy Spencer   | P1058354     | 375-Warren 2   | I    | 11791605 | Invoiced | 5/29/98  | 8/1/98  | 1        |
| <div style="text-align: center;">40</div>  |                 |           |                 |              |                |      |          |          |          |         |          |
| This rental needs to be extended 7 days for the following reason: Per Gordan, car is still being worked on, check back 8/4.  |                 |           |                 |              |                |      |          |          |          |         |          |
| <div style="display: flex; justify-content: space-between;"> <div>42- <input type="button" value="ACKNOWLEDGE"/></div> <div>44- <input type="button" value="PRINT RESO MESSAGES"/></div> </div>  |                 |           |                 |              |                |      |          |          |          |         |          |

FIG. 6

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TUE FEB 09 2000

| Closed Rentals   |            |            |                 |              |                |      |          |          |          | Print Grid      |  |
|--|------------|------------|-----------------|--------------|----------------|------|----------|----------|----------|-----------------|--|
| <div>28</div> <div> <input type="radio"/> Reso Number   <input type="radio"/> First Name   <input type="radio"/> Date Out   <input type="radio"/> Contract Number   <input type="radio"/> Claim Number<br/> <input type="radio"/> Bill To   <input checked="" type="radio"/> Last Name   <input type="radio"/> Date In   <input type="radio"/> Contract Status   <input type="radio"/> Office Number </div> <div>Renter's Last Name:</div> |            |            |                 |              |                |      |          |          |          |                 |  |
| Reso Number  | First Name | Last Name  | Bill To         | Claim Number | Office         | Type | Contract | Status   | Date Out | Date In         |  |
| R5001-00000001   | James      | Morris     | Nancy Spencer   | P1088381     | 380-Flint      | I    | 11896987 | Invoiced | 7/22/98  | 8/4/98          |  |
|  |            |            |                 |              |                |      |          |          |          |                 |  |
| R5001-00000023   | Zelma      | Waymond    | Zelma Waymond   | P1086873     | 59-Columbus II | C    | 14233782 | Invoiced | 7/27/98  | 7/27/98         |  |
|  |            |            |                 |              |                |      |          |          |          |                 |  |
| R5001-00000039   | Douglas    | Ballantyne | Karen Nelson    | 46-359490    | 13 Columbus    | C    | 13940537 | Invoiced | 7/14/98  | 7/29/98         |  |
|  |            |            |                 |              |                |      |          |          |          |                 |  |
| R5001-00000060   | Maria      | Madellin   | Shenequa Dawson | P1087534     | 376-Taylor     | I    | 11845604 | Invoiced | 7/13/98  | 7/29/98         |  |
|  |            |            |                 |              |                |      |          |          |          | REPRINT INVOICE |  |

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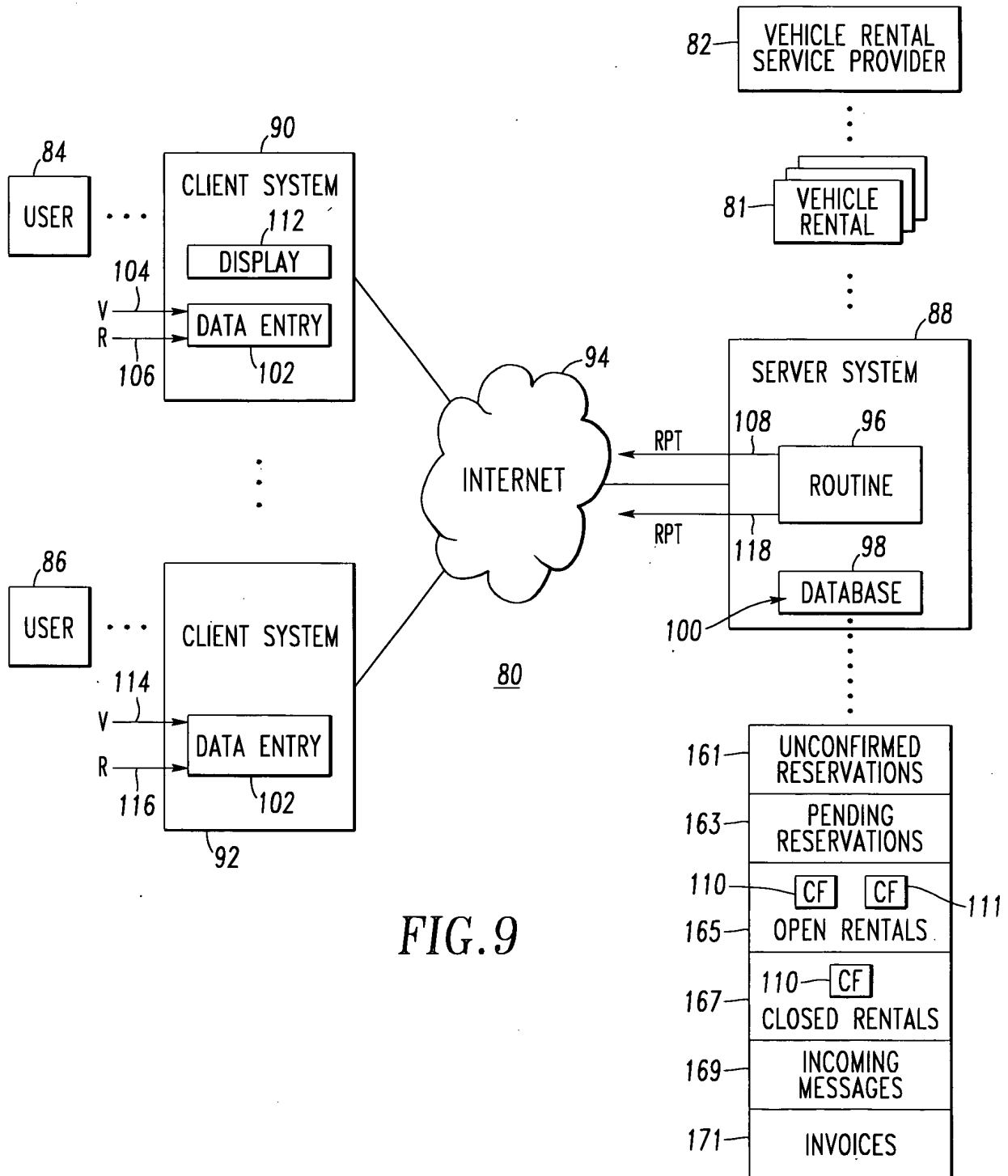
FIG. 7  
PRIOR ART

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Figure 1 is a screenshot of a computer screen displaying a software interface for rental management. The interface is divided into several sections. At the top, there are three main menu areas: "Available Reports" (left), "Select Sort, Range & Time Frame" (center), and "Companies" (right). Below "Available Reports" is a list of report types: "Billed Rentals - CTD" (highlighted with a cross-hatch pattern), "Billed Rentals - Detail - CTD", "Pending Reservations - CTD", and "Working Contracts - CTD". Below "Select Sort, Range & Time Frame" is a "Rental Provider" section with a dashed line for input. To the right of this is a "Time Period" section with radio buttons for "Today", "This Month", and "This Year". Below "Time Period" are date input fields for "10/01/2000" and "10/20/2000", separated by "to". At the bottom, there is a "Report Type" section with radio buttons for "Detail" (selected) and "Summary". On the far right, there are buttons for "Print", "Exit", and "Number of Copies" (set to 1). The interface is labeled with various reference numerals: 50 for the Available Reports section, 52 for the Billed Rentals - CTD report, 54 for the Pending Reservations - CTD report, 56 for the Working Contracts - CTD report, 60 for the Report Type section, 62 for the Rental Provider section, 64 for the Time Period section, 66 for the Today radio button, 68 for the This Month radio button, 70 for the This Year radio button, 72 for the 10/01/2000 date field, 74 for the 10/20/2000 date field, 76 for the Print button, and 78 for the Exit button.

**FIG. 8**  
**PRIOR ART**

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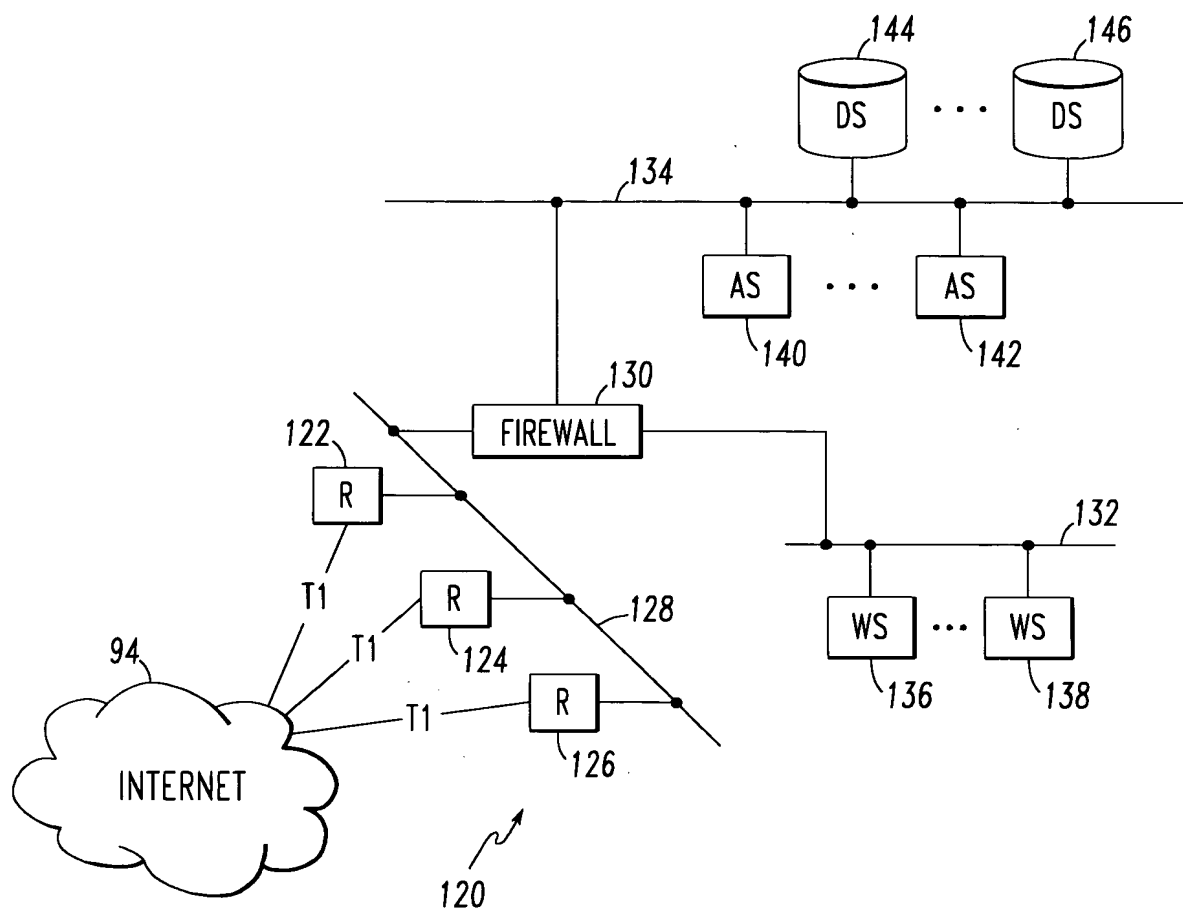
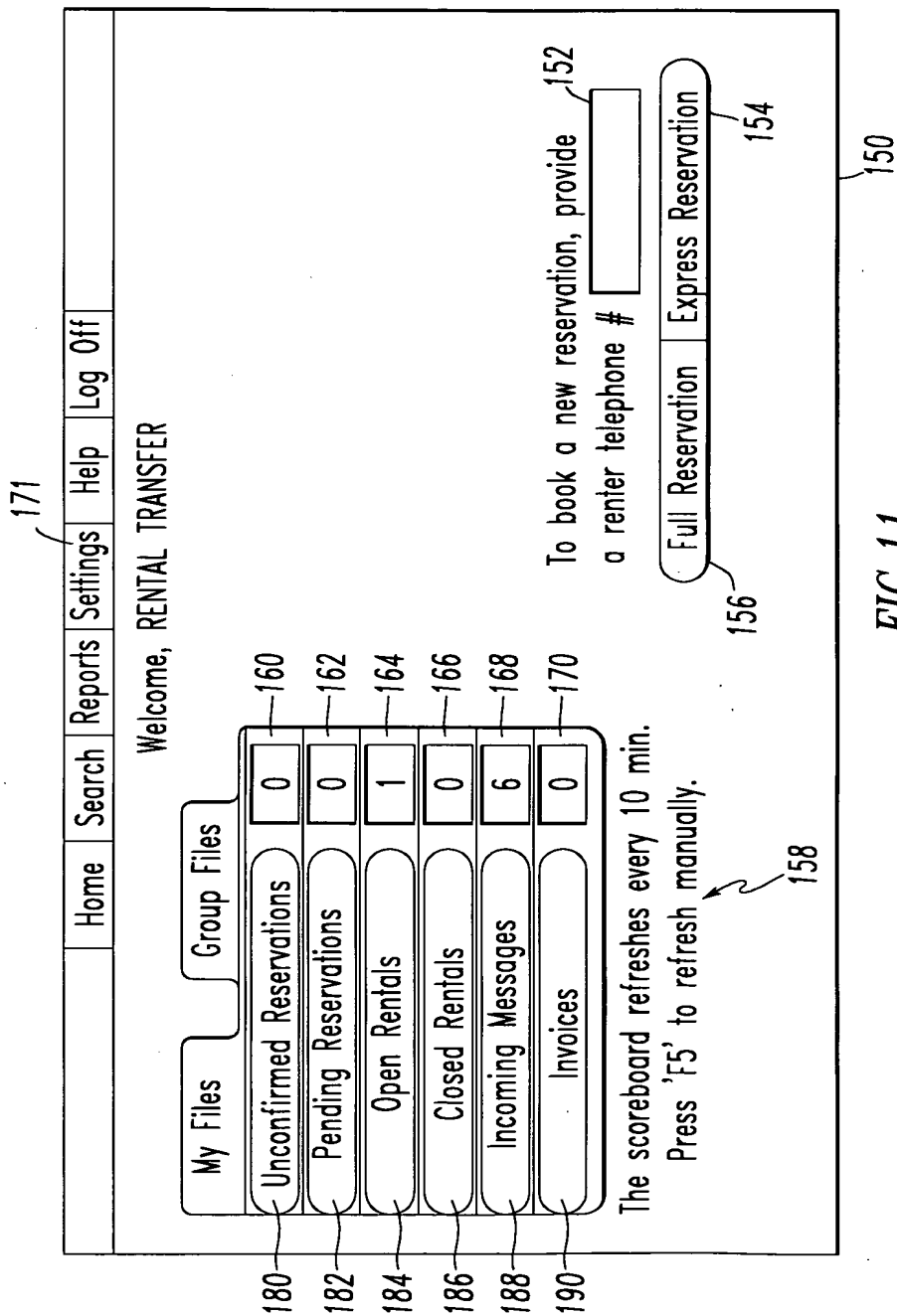


FIG.10

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TD6TFO-05593260



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FIG. 12

| Express Reservation   |  |
|---|--|
| Renter Information  |  |
| Renter Contract #   | 440-715-3574 *   |
| Service Office  | Bedford Heights *  |
| Service Office Phone #  | 216-765-1120 *   |
| Renter First Name   |  |
| Renter Last Name  |  |
| Rental Reason   | Accident ▼   |
| Renter Type   | <input type="radio"/> Claimant <input type="radio"/> Insured * |
| Required Immediately ?  | <input type="radio"/> No <input type="radio"/> Yes *           |
| Delivery Date   | (MM/DD/YYYY)   |
| (Rental branch will contact renter to arrange delivery time)              |  |
| Billing Information   |  |
| Renter Self Pay   | <input checked="" type="radio"/> No <input type="radio"/> Yes  |
| Bill to Name  |  |
| Bill to Company   |  |
| Claim Number  |  |
| Ins. Co. Reference #  |  |
| Insured Name  |  |
| Date of Loss  | (MM/DD/YYYY)   |
| Daily Maximum   | *  |
| Policy Maximum  | *  |
| Authorized Days   | *  |
| Percent Authorized  | 100.0 *  |
| Pay for PWD   | <input checked="" type="radio"/> No <input type="radio"/> Yes  |
| Repair Facility   |  |
| Repair Facility   |  |
| Location  |  |
| Phone   |  |
| Vehicle Class   |  |
| Vehicle Class   | Choose...(Insured)(Claimant) Rate ▼                            |
| Authorized Rate   | *  |
| Driveable Status  | Choose from List ▼   |
| Notes   |  |
|   |  |
| <input type="button" value="Cancel"/> <input type="button" value="Next"/> |  |

\* Indicates a Required Field

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| Renter Info   | Billing Info                                | Agent Info | Renter Information  |
|---|---|------------|---|
| Renter Contract #   | 440-715-3574 *                              |            | Home Phone *  |
| Same as Home <input type="checkbox"/>   | Same as Local Stay <input type="checkbox"/> |            | Work Phone *  |
| Same as Work <input type="checkbox"/>   |   |            | Local Stay Phone  |
| Service Office  | Bedford Heights                             |            | Local Stay Address  |
| Service Office Phone #  | 216-765-1120                                |            | Delivery Address same as Home Address? <input type="checkbox"/> Yes                       |
| First Name *  |   |            | Delivery Address  |
| Last Name *   |   |            | Rental Reason <span style="border: 1px solid black; padding: 2px;">Select Reason ▼</span> |
| Address   |   |            | Renter Type <input type="radio"/> Claimant <input type="radio"/> Insured *                |
| City  |   |            | Renter Date of Birth (MM/DD/YYYY)   |
| State   |   |            | Renter's Employer   |
| Zip Code  |   |            | Required Immediately ? <input type="radio"/> No <input type="radio"/> Yes *               |
|   |   |            | Delivery Date (MM/DD/YYYY)  |
| <span style="border: 1px solid black; padding: 5px 15px;">Cancel</span> <span style="border: 1px solid black; padding: 5px 15px;">Next</span> |   |            | * Indicates a Required Field  |

FIG. 13A

FIG. 13B

| Renter Info   |  | Billing Info         |  | Agent Info           |  |
|---|--|----------------------|--|----------------------|--|
| Billing Information   |  |                      |  |                      |  |
| Renter Self Pay   | <input type="radio"/> No <input type="radio"/> Yes | Ins. Co. Reference # | <input type="text"/>                               |                      |  |
| Bill to Name  | <input type="text"/>                               | Insured Name         | John Zernick                                       |                      |  |
| Bill to Company   | <input type="text"/>                               | Date of Loss         | <input type="text"/> (MM/DD/YYYY)*                 |                      |  |
| Bill to Address   | <input type="text"/>                               | Daily Maximum        | <input type="text"/>                               |                      |  |
|   | <input type="text"/>                               | Policy Maximum       | <input type="text"/>                               |                      |  |
| Bill to Phone   | <input type="text"/>                               | Authorized Days      | <input type="text"/>                               |                      |  |
| Claim Number  | <input type="text"/>                               | Percent Authorized   | <input type="text"/> 100.0 *                       |                      |  |
|   |  | Pay for PWD          | <input type="radio"/> No <input type="radio"/> Yes |                      |  |
|   |  | Pays Fuel            | <input type="radio"/> No <input type="radio"/> Yes |                      |  |
|   |  | Pay Tax              | <input type="radio"/> No <input type="radio"/> Yes |                      |  |
| Vehicle Class Information   |  |                      | Customer Vehicle Information                       |                      |  |
| Vehicle Class   | Choose...(Insured)(Claimant) Rate                  |                      | Vehicle Year                                       | <input type="text"/> |  |
| Authorized Rate   | <input type="text"/>                               |                      | Vehicle Make                                       | <input type="text"/> |  |
| Derivable Status  | Choose from List                                   |                      | Vehicle Model                                      | <input type="text"/> |  |
| Repair Facility Information   |  |                      | Notes  |                      |  |
| Repair Facility   | <input type="text"/>                               |                      | <input type="text"/>                               |                      |  |
| Repair Facility Location  | <input type="text"/>                               |                      |  |                      |  |
| Repair Facility Phone   | <input type="text"/>                               |                      |  |                      |  |
| <input type="button" value="Back"/> <input type="button" value="Cancel"/> <input type="button" value="Finish"/> <input type="button" value="Next"/> |  |                      | * Indicates a Required Field                       |                      |  |

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178B

178A

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FIG. 13C

| Renter Info                |  | Billing Info    |                          | Agent Info |                              |
|----------------------------|--|-----------------|--------------------------|------------|------------------------------|
| Agent & Policy Information |  |                 |                          |            |                              |
| Agent Name                 |  | Policy Number   |                          |            |                              |
| Agent Location             |  | Expiration Date |                          |            |                              |
| Agent Company              |  | Liability       | <input type="checkbox"/> |            |                              |
| Agent Phone                |  | Collision Ins.  | <input type="checkbox"/> | Deductible | 0.0                          |
|                            |  | Comp. Ins       | <input type="checkbox"/> | Deductible | 0.0                          |
| Back                       |  |                 | Cancel                   | Finish     | * Indicates a Required Field |

FIG

| Open Rentals |           | 202         |          | 204         |       | 210    |            | 214       |   | 216      |          | 218     |      | 220      |  | 232      |  | 222   |  |
|--------------|-----------|-------------|----------|-------------|-------|--------|------------|-----------|---|----------|----------|---------|------|----------|--|----------|--|-------|--|
| 200          |           | Adjuster's  |          | Renter's    |       | 206    |            | 208       |   | Repair   |          | 212     |      | # of     |  | 218      |  | 220   |  |
| Insurance    |           | Last, First |          | Last, First |       | C/I    |            | Body Shop |   | Yr/Model |          | Car Out |      | Days Out |  | Exits to |  | Total |  |
| Claim#       |           | Name        |          | Name        |       | Name   |            | Name      |   | Name     |          | Name    |      | Name     |  | Name     |  | Name  |  |
| 1212122      | Doe, John | Lynch       | Jennifer | I           | NA    | NA     | 11/01/2000 | 3         | 1 | 8        | \$69.00  | Extend  | Rate | Message  |  |          |  |       |  |
| 1231231234   | Doe, John | Park        | Andrew   | I           | NA    | NA     | 09/13/2000 | 52        | 7 | -2       | \$468.00 | Extend  | Rate | Message  |  |          |  |       |  |
| NA           | Doe, John | Kim         | Jennifer | I           | Atlas | Toyota | 10/24/2000 | 11        | 0 | -1       | \$165.00 | Extend  | Rate | Message  |  |          |  |       |  |
| NA           | Doe, John | Zernick     | John     | I           | Atlas | NA     | 11/02/2000 | 2         | 1 | 5        | \$59.98  | Extend  | Rate | Message  |  |          |  |       |  |

This list refreshes automatically every 10 minutes. Press 'F5' to refresh manually.

FIG. 14A

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FIG. 14C

|                                |  |
|--------------------------------|--|
| Extend Rental                  |  |
| Andrew Park                    |  |
| Extension Days : —236          |  |
| Approved By : —238<br>Jane Doe |  |
| Extend Rental —240             |  |

234

|                                |  |
|--------------------------------|--|
| Max Rental                     |  |
| Andrew Park                    |  |
| Max Date (MM/DD/YYYY) : —242   |  |
| Approved By : —244<br>Jane Doe |  |
| Max Rental —246                |  |

FIG. 14B

|   |     |
|---|-----|
| Change Authorized Rate  | 224 |
| Andrew Park   |     |
| Current Authorized Rate : 9.0 ← 226   |     |
| Vehicle Class : Full Size —227  |     |
| Date (MM/DD/YYYY) :   |     |
| New Rate : —228   |     |
| Approved By : —230<br>Jane Doe  |     |
| Vehicle Class: —231   |     |
| <input checked="" type="radio"/> Choose... (Insured) (Claimant) Rate<br><input type="radio"/> EC NA NA Economy<br><input type="radio"/> CC 19.99 19.99 Compact<br><input type="radio"/> IC 21.99 21.99 Midsize<br><input type="radio"/> SC 23.99 23.99 Standard<br><input type="radio"/> FC 25.99 25.99 Full Size<br><input type="radio"/> PC 29.99 29.99 Premium<br><input type="radio"/> XV 31.99 31.99 Minivans<br><input type="radio"/> MV NA NA Full Size Vans<br><input type="radio"/> XP 32.99 32.99 Pick-ups<br><input type="radio"/> PT NA NA Full Size Trucks<br><input type="radio"/> LC NA NA Luxury<br><input type="radio"/> SU 33.99 33.99 Sport Utility<br><input type="radio"/> XX NA NA Exotic<br><input type="radio"/> TU NA NA Tow Units |     |
| Rate —232   |     |

| Pending Reservations | Adjuster's Last, First Name | Renter's Last, First Name | Insurance Reference # | Rental Provider's Rental # | Date Entered in System | Number of Days in System | Anticipated Delivery Date | 258 Messages | Cancel |
|----------------------|-----------------------------|---------------------------|-----------------------|----------------------------|------------------------|--------------------------|---------------------------|--------------|--------|
| 270                  | Doe, Jane                   | Mills, Stephanie          | NA                    | 1350586                    | 11/17/2000             | 20                       | 11/17/2000                | 258 Message  | 264 X  |
| 252                  | Doe, Jane                   | Mills, Stephanie          | NA                    | 1350606                    | 11/29/2000             | 8                        | 11/29/2000                | 258 Message  | 266 X  |
| 254                  | Doe, Jane                   | Hubbard, Don              | NA                    | 1350610                    | 11/29/2000             | 8                        | 11/29/2000                | 258 Message  | 268 X  |
| 256                  |                             |                           |                       |                            |                        |                          |                           |              |        |

FIG. 15A

FIG. 15B

Reso#: 1350587 Renter: Jennifer Barber Office: 11-Bedford Heights Company: American Family

12/06/2000 19:30:04 Office: Corporate RCC User: DEMO

Customer needs car by 10 am. Please call.

Approved By: Days: Authorized Rate: Daily Max: Policy Max:

292 Send Message Close



FIG. 15C

300

|                          |                   |
|--------------------------|-------------------|
| Cancel Reservation       | 296               |
| 1350606, Stephanie Mills |                   |
| Cancellation Reason :    |                   |
| 298                      |                   |
| Cancel Reservation       | Don't Cancel Res. |

FIG. 15D

302

|                                     |
|-------------------------------------|
| Cancel Reservation                  |
| 1350606, Stephanie Mills            |
| Cancellation Reason :               |
| 303 Customer does not need the car. |
| 304 Finish                          |

306

308

|             |  |
|-------------|--|
| Search Term | Choose an option...  |
| 310         | <input type="radio"/> Rental Provider's Reso Number        |
| 312         | <input type="radio"/> Renter's First Name                  |
| 314         | <input type="radio"/> Renter's Last Name                   |
| 316         | <input checked="" type="radio"/> Bill To (Adjuster's Name) |
| 318         | <input type="radio"/> Claim Number                         |
| 320         | <input type="radio"/> Renter Type (C or I)                 |
| 322         | <input type="radio"/> Insured Name                         |

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Adjuster's Name

- 326
- ☐ Choose an adjuster...
  - ☒ Doe, Jane
  - ☐ EMO, D
  - ☐ EMO, D

FIG. 16

330

328

|               |                                      |
|---------------|--------------------------------------|
| Rental Status | <input checked="" type="radio"/> ALL |
| 332           | <input type="radio"/> Unconfirmed    |
| 334           | <input type="radio"/> Pending        |
| 336           | <input type="radio"/> Open           |
| 338           | <input type="radio"/> Billed         |

For Open and Closed Rentals:

Start Date (MM/DD/YYYY) 340 End Date (MM/DD/YYYY) 342

Search 344 Reset 346

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Home Search Reports Settings Help Log Off

Rental Status And Search Term

Rental Status

Search Term

Rental Criteria  0

FIG.17A

Rental Status ☐ Unconfirmed ☐ Pending ☒ Open ☐ Billed

Search Term ☐ ALL ☐ Claim Center ☒ Adjuster ☐ Repair Shop ☐ Insurance Co.

FIG.17B

Search Term Detail

☒ All ☐ Doe, Jane ☐ Emo, D

FIG.17C

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FIG. 17D

382 Rental Criteria 384

☒ All  
☐ over \_ dollars per day authorized rate  
☐ over \_ number of authorized days  
☐ over \_ number of extensions  
☐ over \_ value of total bill  
☐ more than \_ days behind on extensions

395 Criteria Value 0

396 Generate Report

FIG. 17E

400

Rental Status And Search Term

Rental Status  358 Search Term  366

Search Term Detail

378

400

Rental Criteria  386 Criteria Value  395

396 Generate Report

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FIG. 17F

Open Rentals  
With Authorized Days Over 5 Days  
For Adjuster : Doe, Jane

| 406                | 408 | 410        | 412                | 414                 | 416        | 418      | 420       | 422               |
|--------------------|-----|------------|--------------------|---------------------|------------|----------|-----------|-------------------|
| Last, First Name   | C/I | Office No. | Body Shop          | Repair Veh Yr/Model | Car Out    | Days Out | Days Left | # of ext. to date |
| Adjuster: Jane Doe |     |            |                    |                     |            |          |           |                   |
| Kim, Jennifer      |     | 11         | Atlas Transmission | Toyota, Camry       | 10/24/2000 | 26       | -1        | 2                 |
| Zernick, John      |     | 623        | Atlas Transmission | NA                  | 11/02/2000 | 17       | -10       | 1                 |
| Hartman, Darrell   |     | 11         | NA                 | NA                  | 11/08/2000 | 11       | -6        | 0                 |
| Mills, Stephanie   |     | 11         | NA                 | NA                  | 11/08/2000 | 11       | -6        | 0                 |
| Gill, Kevin        |     | 11         | NA                 | NA                  | 11/08/2000 | 11       | -3        | 1                 |
| Hubbard, Don       |     | 11         | NA                 | NA                  | 11/08/2000 | 11       | -6        | 1                 |

## Management Reports

Report Type ☒ Summary (includes only average amounts for all rentals)☐ Detail (includes all rentals)

Renter Type

☒ All  
☐ Insured  
☐ Claimant

Date Range From: \* To \*

Generate Report

FIG. 17G

| Management Reports - Summary                            |                 |                  |                    |                |              |                          |          |
|---|-----------------|------------------|--------------------|----------------|--------------|--------------------------|----------|
| For Adjuster : EMO, D                                   |                 |                  |                    |                |              |                          |          |
| Where Billing Occured Between 06/30/2000 and 12/31/2000 |                 |                  |                    |                |              |                          |          |
| 446   | 448             | 450              | 452                | 454            | 456          | 458                      |          |
| Adjuster  | Rental<br>Count | Rental<br>Length | Authorized<br>Days | Rental<br>Rate | Auth<br>Rate | # Times of<br>Extensions |          |
|   |                 |                  |                    |                |              | Total<br>Bill            |          |
| D EMO   | 2               | 13.0             | 6.0                | NA             | \$31.49      | 0.0                      | \$323.67 |
|   |                 |                  |                    |                |              |                          | 460      |

FIG. 17H

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FIG. 171

428

| Management Reports - Detail                             |     |              |            |            |               |             |           |           |                     |               |                 |            |             |     |    |          |
|---|-----|--------------|------------|------------|---------------|-------------|-----------|-----------|---------------------|---------------|-----------------|------------|-------------|-----|----|----------|
| For Adjuster : EMO, D                                   |     |              |            |            |               |             |           |           |                     |               |                 |            |             |     |    |          |
| Where Billing Occured Between 06/30/2000 and 12/31/2000 |     |              |            |            |               |             |           |           |                     |               |                 |            |             |     |    |          |
| 462   | 464 | 466          | 468        | 442        | 470           | 472         | 474       | 476       | 478                 | 480           | 482             | 11/18/2000 |             |     |    |          |
| Renter's Name   | C/I | Claim Number | Date Out   | Date In    | Rental Length | Billed Date | Auth Days | Auth Rate | # Times of Extended | Vehicle Class | Rental Rate     | Total Bill |             |     |    |          |
| Adjuster: D EMO   |     |              |            |            |               |             |           |           |                     |               |                 |            |             |     |    |          |
| Couch, Tim  | C   | 99999        | 10/16/2000 | 11/01/2000 | 17            | 11/01/2000  | 6         | \$29.99   | 0                   | PC            | NA              | \$454.75   |             |     |    |          |
| Rhett, Eric   | I   | 665565965    | 10/24/2000 | 11/01/2000 | 9             | 11/01/2000  | 6         | \$32.99   | 0                   | XV            | NA              | \$192.60   |             |     |    |          |
| Adjuster Averages:                                      |     |              |            |            |               |             |           |           |                     |               | Rental Count: 2 | 13.0       | \$31.490002 | 0.0 | NA | \$323.67 |

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FIG. 18A

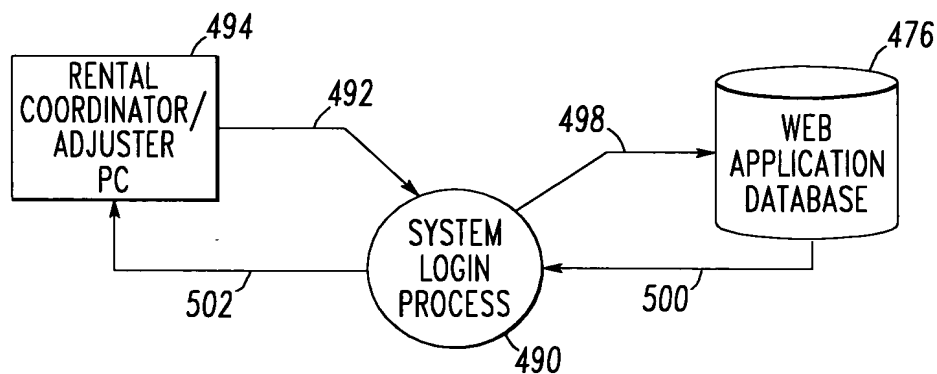


FIG. 18B

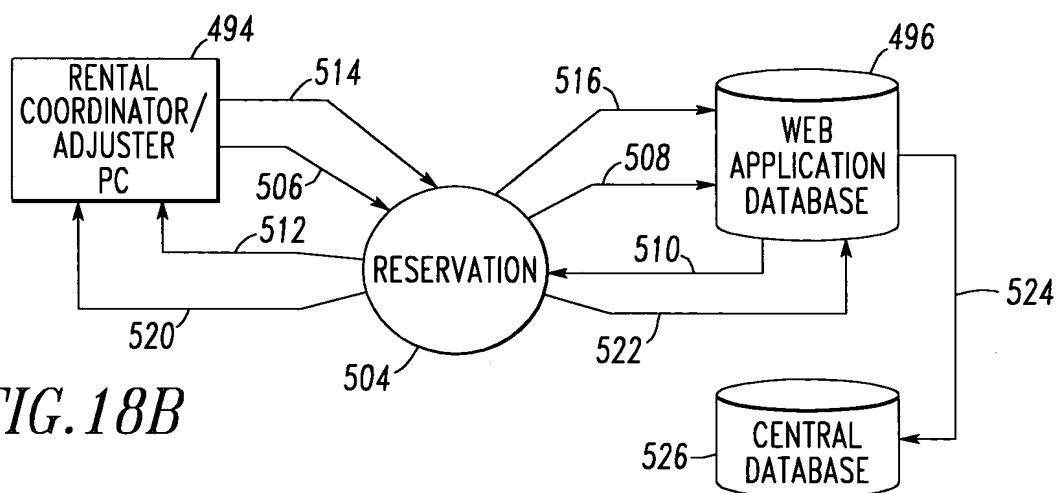
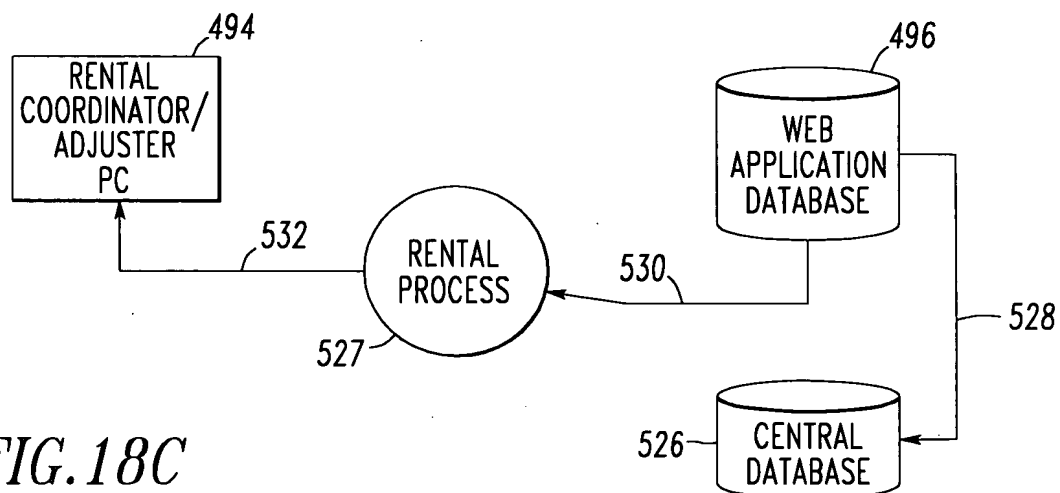


FIG. 18C



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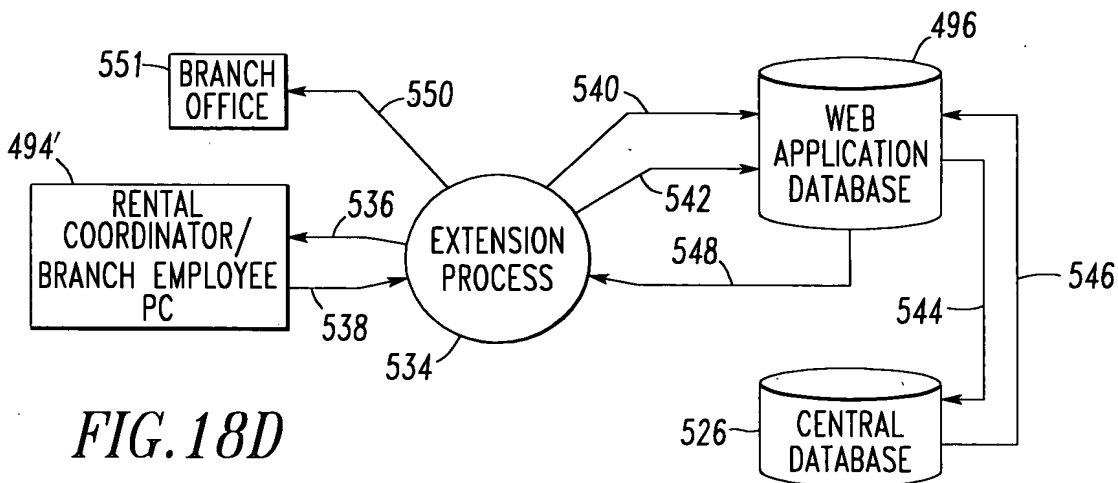


FIG. 18D

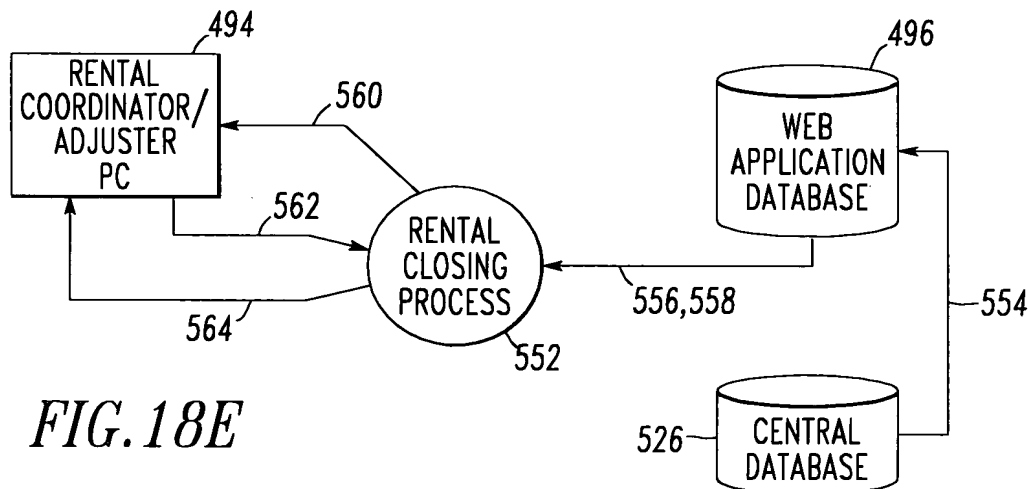


FIG. 18E

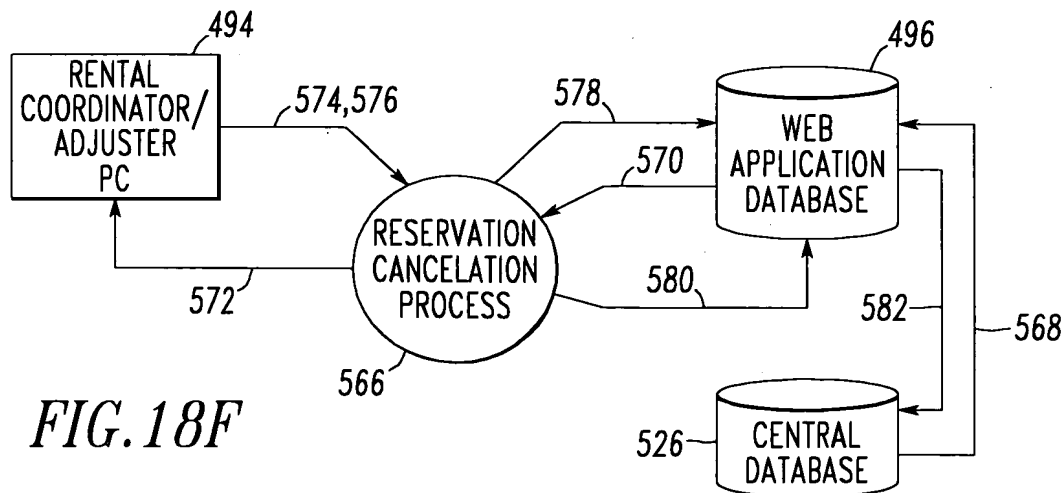


FIG. 18F

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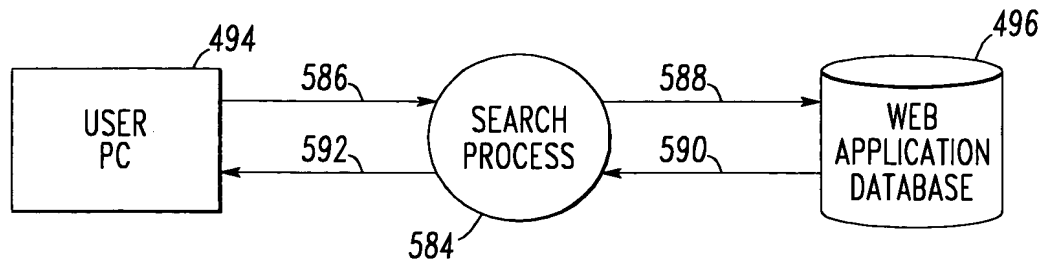


FIG. 18G

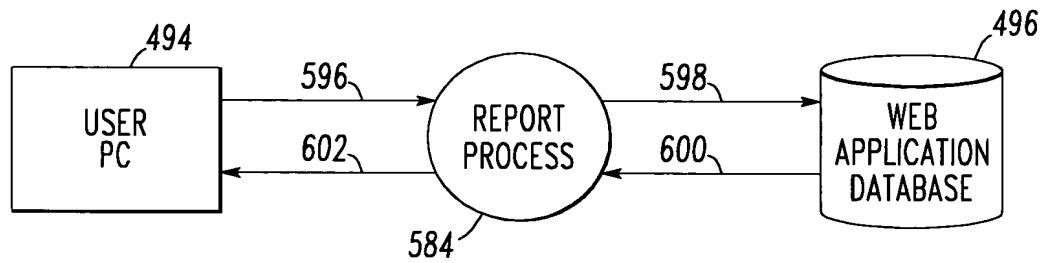


FIG. 18H